



January 5, 2018

ATTN: RISK MANAGEMENT & WORKERS COMP DEPT  
THE BUILDERS GROUP  
2919 EAGANDALE BLVD STE 100  
EAGAN MN 55121-1214

Each year, the Minnesota Department of Labor and Industry (DLI) publishes its *Prompt First Action Report on Workers' Compensation Claims*. This report details the number and percentage of claims that were paid or denied within the statutory 14-day deadline for each workers' compensation insurance company and self-insured employer during the previous five fiscal years.

Please find below the statistics for your company for fiscal-year 2017, along with the overall statistics for insurance companies, self-insured employers, and the system as a whole. If you wish to review the complete report, you can find it on our website at [www.dli.mn.gov/WC/PromptFirstAction.asp](http://www.dli.mn.gov/WC/PromptFirstAction.asp).

	Number of claims	Number timely	Percent timely
<b>The Builders Group</b>	333	324	97.3 %
<b>Insurance Companies</b>	17,009	15,124	88.9 %
<b>Self-Insured Employers</b>	6,040	5,728	94.8 %
<b>All Companies</b>	23,049	20,852	90.5 %

I would like to thank your company for its notable performance in the recent Prompt First Action Report. The ability to pay or deny a high percentage of claims within the 14-day deadline indicates your company's strong claims management.

Thanks to the claims management efforts of companies like yours, Minnesota now leads the nation with the highest percentage of claims paid or denied within the statutory limits. Our agency appreciates the dedication and performance of your company in 2017.

Sincerely,

A handwritten signature in cursive script, appearing to read 'Lisa Smith'.

Lisa Smith  
Workers' Compensation Division